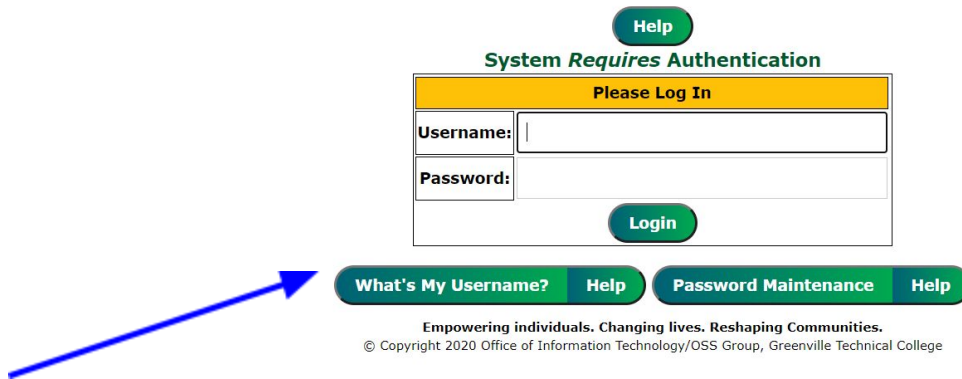


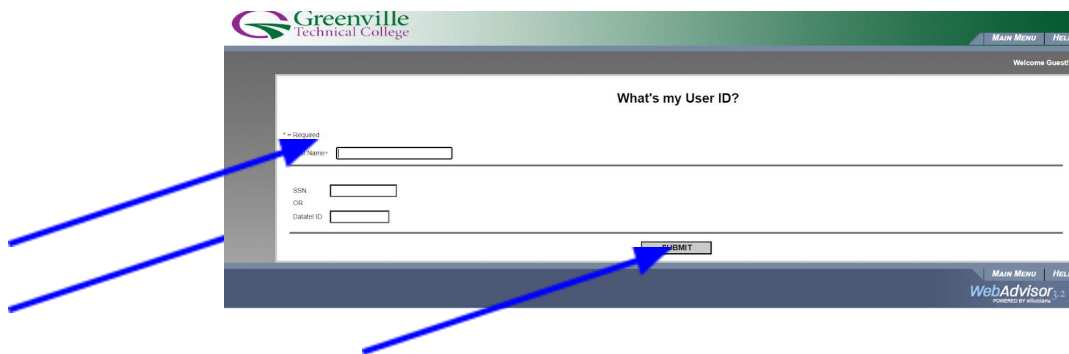
GTC4Me What do I do if my username is not working?

1. Click 'What's my username?'



The screenshot shows a login page titled "System Requires Authentication" with a "Please Log In" header. It contains fields for "Username:" and "Password:" and a "Login" button. Below the login form is a navigation bar with four buttons: "What's My Username?", "Help", "Password Maintenance", and "Help". A blue arrow points to the first "Help" button. At the bottom, there is a footer with the text: "Empowering individuals. Changing lives. Reshaping Communities. © Copyright 2020 Office of Information Technology/OSS Group, Greenville Technical College".

2. Enter your LAST name and your Social Security Number (no dashes). If your SSN does not work, use your Datatel number (can be obtained from Mrs. Hamrick or your counselor)



The screenshot shows a page titled "What's my User ID?". It has a header with the Greenville Technical College logo and "Welcome Guest!". The main content area contains a form with the following fields: "Name:" (with a blue arrow pointing to the input box), "SSN:" (with a blue arrow pointing to the input box), "OR:" (with a blue arrow pointing to the input box), and "Datatel ID:" (with a blue arrow pointing to the input box). Below the form is a "SUBMIT" button (with a blue arrow pointing to it). The footer includes "Main Menu", "Help", and "WebAdvisor" logos.